



Arnaud Ouvrier

29 ans
French

Network administrator

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<https://www.arnaudouvrier.fr/en/>
France

Skills

Networking

VMware NSX
Cisco IOS, NX-OS, ACI
HPE, Fortinet, Sophos
Datacenter networking
Supervision
VPN

System

Vmware, Veeam
Windows and Linux servers
administration

Dev

PHP, HTML 5, CSS, JS
C++, C
Python, Bash
Java
MySQL
Embedded systems

Languages

French (native)
English (fluent, C2)
German (basics, A1)

Miscellaneous

Documentation writing
Project management
Technical support
Electronics basics
Mechanic

Experiences

CELESTE (Archamps, France) : Telecom and cloud provider

- **Cloud network administrator**, since december 2022
Operation of cloud infrastructures and software for customers and internal branches.
Management of the different networks specific to cloud hosting and interconnections between these intra- and inter-datacenter services.
VMware environment and Veeam backups management.
Participating in the creation and migration of hosting infrastructures.
- **Technical support network administrator**, February 2020 – December 2022
Level 2 customer support for network and system services.
Responding to customer technical support requests via phone, email, or tickets.
Management of incidents on fiber, copper and radio links, IP telephony and IaaS, PaaS, SaaS hosting services.
Managing communication with customers during general incidents in the Rhône-Alpes area.

Nutrimetics (Buc, France) : Home sales of cosmetic products

- **Web and network technician**, September 2017 – December 2019
Creating and managing the brand's online store and the intranet for sellers.
Managing the company's internal network and various servers.

Education

- **Master's degree (M1) Telecommunications and IT Networks**, 2016 – 2017
University Savoie Mont-Blanc, Le Bourget-du-Lac, France
- **Double degree DUETI and Bachelor's degree Telecom and IT Networks in an ERASMUS exchange**, 2015 – 2016
Centria University of Applied Sciences, Kokkola, Finlande and University Savoie Mont-Blanc, Annecy, France
- **DUT IT Networks and Telecommunications**, 2013 – 2015
University Savoie Mont-Blanc, Annecy, France
Activities et associations : Participating in the white hat hacking club